



How to Update Firmware via ConfigTool

If the device firmware cannot be upgraded online, you can download and use configtool to upgrade the device firmware

1. Click the "Search Setting", enter the device password.

The screenshot shows the ConfigTool interface with a 'Setting' dialog box open. The dialog box contains the following fields and options:

- Current Segment Search Other Segment Search
- Start IP: 192 . 168 . 1 . 1
- End IP: 192 . 168 . 1 . 255
- Username: admin
- Password: [Redacted]
- OK button

The background interface shows a 'Search Setting' button highlighted with a red box. The 'Password' field in the dialog is also highlighted with a red box. The 'OK' button at the bottom of the dialog is also highlighted with a red box.

2. Click the "Device Upgrade" to upload the device firmware and upgrade it. Wait a few minutes for the device firmware update to complete.

The screenshot displays the Configtool web interface. On the left is a dark sidebar with the Configtool logo and several menu items: "Modify IP", "Device Upgrade" (highlighted with a red box), "Device Config", "System Settings", "Password Reset", "Building Config", and "CGI Protocol". The main content area shows a header with "1 Device(s) found" and a refresh icon. Below this is a "Batch Upgrade" button and a search bar. A table lists the devices with columns for selection, NO., Model, IP: Port, Version, Upgrade File Path, and Operate. The first row contains the following data: , 1, IPC-A22-S2, 10.18.57.72:37777, 2.680.0000000.1..., a file upload icon, and an upgrade icon. At the bottom of the main area, a message states "You have selected 0 device(s)".

<input type="checkbox"/>	NO.	Model	IP: Port	Version	Upgrade File Path	Operate
<input type="checkbox"/>	1	IPC-A22-S2	10.18.57.72:37777	2.680.0000000.1...		

You have selected 0 device(s)